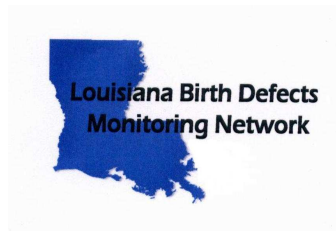


Family Resource Guide



A STATEWIDE GUIDE TO SERVICES FOR FAMILIES OF CHILDREN WITH SPECIAL NEEDS



Louisiana Birth Defects Monitoring Network

**Mailing Address:
Office of Public Health
Children's Special Health Services
1450 Poydras St., Ste 1450
New Orleans, LA 70112-6010**

<http://new.dhh.louisiana.gov/index.cfm/page/773>



Acknowledgments

Susan Berry, MD, MPH

Medical Director, Children's Special Health Services

W. Joseph Hicks

Program Manager, Louisiana Birth Defects Monitoring Network

Workgroup:

Julie Johnston

Spina Bifida Association of Greater New Orleans

Michelle Duplantier

Children's Special Health Services Statewide Social Work Consultant

Angela Myers and Mariah Ranko

Children's Special Health Services Statewide Parent Liaisons

Betsey Snider

Children's Special Health Services Statewide Nurse Consultant

Judy Otto

Parent Liason

Carol Calix

Sue Allen

Mary Jacob

Families Helping Families

Kay Clemons

East Jefferson Medical Center

Dee Demma

Children's Hospital—New Orleans

Tas Johnson

Ochsner

T Hymel

Touro Infirmary

Notes

This public document was published at a total cost of \$1,415.50. Five hundred copies of this public document were published in this 1st printing at a cost of \$1,415.50. The total cost of all printing of this document including reprint is \$1,415.50. This document was published by the Louisiana Birth Defects Monitoring Network to supply families of children born with birth defects information regarding available statewide services. This material was printed according to standards for printing by State agencies established pursuant to R.S. 43:31.

Other Resources

Family Empowerment

**Families Helping Families at the Crossroads of La., Inc.
Region 6 - serving Avoyelles, Concordia, Catahoula, Grant, LaSalle,
Rapides, Vernon and Winn**

Jim Sprinkle, Executive Director
2840 Military Hwy., Suite A
Pineville, Louisiana 71360
318-641-7373 or 1-800-259-7200
318-640-4299 Fax
Website: www.familieshelpingfamilies.net

**Families Helping Families Region 7 - serving Bienville, Bossier, Caddo,
Claiborne, Desoto, Lincoln, Red River, Natchitoches, Sabine, and Webster**

Chanel Jackson, Executive Director
2620 Centenary Blvd., Bldg. 2, Suite 250
Shreveport, Louisiana 71104
318-226-4541 or 1-877-226-4541
318-226-4541 Fax
Website: www.fhfregion7.com

**Families Helping Families of Northeast Louisiana, Inc. Region 8 - serving
parishes of Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison,
Morehouse, Ouachita, Richland, Tensas, Union, and West Carroll**

Aliscia Banks, Executive Director
5200 Northeast Road
Monroe, Louisiana 71203
318-361-0487 or 1-888-300-1320
318-361-0417 Fax
Website: www.fhfnela.org

**Northshore Families Helping Families, Inc. Region 9 - serving Livingston,
St. Helena, St. Tammany, Tangipahoa, Washington**

Donna Slocum, Executive Director
204 West 21st Avenue
Covington, Louisiana 70433
985-875-0511 or 1-800-383-8700
985-875-9979 Fax
Website: www.fhfnorthshore.org

**Families Helping Families of Jefferson, Inc.
Region 10 - serving Jefferson Parish and the State of Louisiana**

Mary Jacob, Executive Director
201 Evans Road, Bldg. 1, Suite 100
Harahan, Louisiana 70123
504-888-9111 or 1-800-766-7736
504-888-0246 Fax
Website: www.fhfjefferson.org

Table of Contents

Acknowledgments

Foreword

What You Should Expect from Your Pediatrician.....1

Children's Special Health Services.....2

EarlySteps.....5

Medicaid Services.....7

Hospitals Offering Pediatric Services.....13

Louisiana Office of Public Health Genetics Clinics.....15

Other Resources.....16

Notes.....19

Foreword

The **Louisiana Birth Defects Monitoring Network (LBDMN)** was established in 2001 by the Department of Health and Hospitals, Office of Public Health. LBDMN was formed to track birth defects and related conditions in Louisiana children. The objectives of the program are:

- to identify birth defects in children under age 3
- to provide information to families of children with birth defects about available social, educational, and medical services
- to support birth defects education and prevention efforts.

Birth defects are more common than many people realize. In the US, about 1 in every 33 babies is born with a birth defect each year. Due to the complexity and chronic nature of their conditions, these children may have special health care needs beyond those of other children.

This Resource Guide has been developed to give families a source of information about programs and services for children with special health care needs. It contains basic descriptions of services provided, information on eligibility criteria, contact information, and web addresses. It is intended to serve as a starting place for research of both local and national resources that will empower families with tools necessary for daily life.

To find out more about this guide or about LBDMN, please contact us by email at bdfweb@dhh.la.gov or by calling 504-568-5055. Visit our website at <http://www.dhh.louisiana.gov/offices/?ID=261> for periodic updates to time-sensitive information contained within.



Other Resources

Family Empowerment

**Families Helping Families of Greater Baton Rouge, Inc.
Region 2 - serving East and West Baton Rouge, East and West Feliciana, Iberville, Pointe Coupee, and Ascension**

Jamie Tindle, Executive Director
778 Chevelle Drive
Baton Rouge, Louisiana 70806
225-216-7474 or 1-866-216-7474
225-216-7977 Fax
Website: www.fhfgrbr.org

**Bayou Land Families Helping Families, Inc.
Region 3 - serving Assumption, Lafourche, St. Charles, St. James, St. John, St. Mary, Terrebonne**

Kim Detillier, Executive Director
204 East Bayou Road
Thibodaux, Louisiana 70301
985-447-4461 or 1-800-331-5570
985-447-7988 Fax
Website: www.blfhf.org

**Families Helping Families of Acadiana, Inc.
Region 4 - serving Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, and Vermillion**

Kathy Allen, Ph.D., Executive Director
510 West University Avenue
Lafayette, Louisiana 70506
337-984-3458 or 1-800-378-9854
337-984-3468 Fax
Website: www.fhfacadiana.org

**Families Helping Families of Southwest Louisiana, Inc.
Region 5 - serving Allen, Beauregard, Calcasieu, Cameron, and Jefferson Davis**

Susan Benoit, Executive Director
2927 Hodges Street
Lake Charles, Louisiana 70601
337-436-2570 or 1-800-894-6558
337-436-2578 Fax
Website: www.fhfsvla.org

Other Resources

Family Empowerment

Advocacy Center - Baton Rouge

8225 Florida Blvd., Suite A
Baton Rouge, LA 70806
Telephone: (225) 925-8884 or 1-800-711-1696
Fax: (225) 925-9625

Advocacy Center - Lafayette

600 Jefferson Street Suite 812
Lafayette, LA 70501
Telephone: (337) 237-7380 or 1-800-822-0210
Fax: (337) 237-0486

Advocacy Center - Shreveport

2620 Centenary Blvd.
Bldg. 2, Suite 248
Shreveport, LA 71104
Telephone: (318) 227-6186 or 1-800-839-7688
Fax: (318) 227-1841

Advocacy Center - New Orleans

1010 Common Street, Suite 2600
New Orleans, LA 70112
Telephone: (504) 522-2337
or 1-800-960-7705 (Toll Free) Voice/TTY
Fax: (504) 522-5507
AdvocacyCenter@AdvocacyLA.org

Families Helping Families Centers

Provides a network of resources, support and services to families of individuals with disabilities.

Families Helping Families of Southeast Louisiana, Inc.

Region 1 - serving Orleans, Plaquemines, St. Bernard

Carol Calix, Executive Director
4118 Franklin Avenue
New Orleans, Louisiana 70122
504-943-0343 or 1-877-243-7352
504-940-3242 Fax
Website: www.fhfsela.org

What You Should Expect From Your Pediatrician

Your child should have a primary care provider who can guide and support you through the process of finding the health care services that your child needs. This person should be a board-certified or board-eligible pediatrician or family medicine physician. Families of children with special health care needs benefit from pediatric care that has the following characteristics:

1. It is **accessible**. Your physician should be in your community and easily accessible to you. He/She should accept whatever type of health insurance you have for your child.
2. It is **continuous**. This means the same provider knows your child and follows your child over time. Your physician is active in your child's care during hospitalizations and after discharge.
3. It is **comprehensive**. This means your child's physician addresses all areas of your child's care, including medical, educational, developmental, and other service needs.
4. It is **family-centered**. Your physician respects your knowledge of your child, and a trust exists between your family and your physician in caring for your child.
5. It is **coordinated**. Your child's physician and office staff should coordinate the services that you need for your child from various providers, agencies, and organizations to make sure all of your child's needs are met and to avoid duplication.
6. It is **compassionate** and **culturally effective**. This means your physician tries to understand your and your child's perspectives and respects and values your family's cultural beliefs.



A physician practice that shares these characteristics is called a **“medical home”**. A medical home provides the preventive care your child needs, and handles most medical situations that arise. When children receive care from this type of practice, they have fewer emergency room visits and hospitalizations. Care is less expensive and more effective. Your child stays healthier and your family receives the support it needs in caring for your child with special health care needs.

Children's Special Health Services (CSHS)

Children's Special Health Services (CSHS) is a program of services provided through the Louisiana Office of Public Health (OPH) for children in Louisiana who have special health care needs.

Eligibility

Children who:

1. Live in Louisiana.
2. Are under 21 years of age.
3. Have a condition that:
 - Can benefit from rehabilitation services.
 - Is covered by CSHS.
 - Requires long term treatment by specialists, physicians and multi-disciplinary staff.
4. Meet financial guidelines established by CSHS.

Services

- Doctors and other health care workers
- Medical tests and procedures
- Hospital care
- Therapies
- Home health services
- Medical equipment and supplies
- Parent/family support services
- Medications and special diets
- Nursing, nutrition and social services follow-up
- Care coordination, case management, and resource development

How Does a Family Apply For CSHS?

The application process starts at your local parish health unit. A parent can contact the parish health unit or the CSHS Regional Office where the child lives for further information. A referral from a physician or audiologist is needed. See the listing of regional CSHS offices for contact information. See page 4 for a list of CSHS clinics in each region.

Other Resources

Family Empowerment

Early Childhood Supports and Services

The ECSS Program Provides a coordinated system of screening, evaluation and referral services and treatment for children ages 0 through 5 years and their families.
www.ecssla.org

The Family Village

An excellent resource for learning more and understanding various health conditions.
Waisman Center
University of Wisconsin-Madison
1500 Highland Ave.
Madison, WI 53705-2280
www.familyvillage.wisc.edu

March of Dimes, Louisiana Chapter

12015 Justice Ave.
Baton Rouge, LA 70816
1-800-830-3463
225-295-0655
www.marchofdimes.com/louisiana

Louisiana Parent Training and Information Center

201 Evans Road, Building 1, Suite 100
Harahan, LA 70123
504-888-9111
504-888-0246 (fax)
800-766-7736 (toll-free)
info@laptic.org (email)
www.laptic.org

National Dissemination Center for Children with Disabilities

Serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth, IDEA, No Child Left Behind (as it relates to children with disabilities), and research-based information on effective educational practices.
PO Box 1492
Washington, DC 20013
1-800-695-0285
www.nichcy.org

The Advocacy Center

The Advocacy Center is Louisiana's protection and advocacy system. Federal law requires that a protection and advocacy system operate in every state to protect the rights of persons with mental or physical disabilities.

Down Syndrome Association of Acadiana (DSAA)

PO Box 81323
Lafayette, LA 70508-1323
337-234-3109
www.dsaa.info

Down Syndrome Awareness Group of Baton Rouge

PO Box 82378
Baton Rouge, LA 70884-2378
225-753-9678
www.dsagbr.org

Families Helping Families SWLA/Up 4 Downs of SWLA

2927 Hodges St.
Lake Charles, LA 70601
337-436-2570
www.fhfwla.org

South Down Syndrome Association

PO Box 272
Westlake, LA 80669-0272
318-436-6192

The Down Syndrome Association of Greater New Orleans

PO Box 748
Destrehan, LA 70047
504-251-8953
www.dsagno.org

Up with Downs

450 Railsback Rd.
Shreveport, LA 71106
318-797-8575
www.upwithdowns.com

Spina Bifida

Spina Bifida Association (SBA):

4590 MacArthur Boulevard NW Suite 250
Washington, DC 20007
202-944-3285
www.sbaa.org

Spina Bifida Association of Greater New Orleans:

PO Box 1346
Kenner, LA 70063
504-737-5181

National list of Spina Bifida clinics

www.spinabifidaassociation.org/site/c.liKWL7PLLRf/b.2642345

CSHS Regional Offices**REGION I**

CSHS Family Resource Center
200 Henry Clay Ave., Suite 2020
New Orleans, LA 70118
504-896-1340
Jefferson, Orleans, Plaquemines,
St. Bernard

REGION III

CSHS Teche Regional Office
2535 Veterans Blvd.
Thibodaux, LA 70301
985-447-0896
Assumption, Lafourche, St. Charles,
St. James, St. John, St. Mary,
Terrebonne

REGION V

CSHS Southwest Regional Office
3236 Kirkman Street (P.O. Box 3170),
Lake Charles, LA 70602
337-480-2552
Allen, Beauregard, Calcasieu,
Cameron, Jefferson Davis

REGION VII

CSHS Northwest Regional Office
1035 Creswell Avenue
Shreveport, LA 71101
318-676-7488
Bienville, Bossier, Caddo, Claiborne,
DeSoto, Natchitoches, Red River,
Sabine, Webster

REGION IX

CSHS Southeast Regional Office
15481 W. Club Deluxe Rd.
Hammond, LA 70403
985-543-4165
Livingston, St. Helena, St. Tammany,
Tangipahoa, Washington

REGION II

CSHS Capitol Regional Office
353 N. 12th St., Room 95
Baton Rouge, LA 70802
225-242-4890
Ascension, E. Baton Rouge,
E. Feliciana, Iberville, Pointe Coupee,
W. Baton Rouge, W. Feliciana

REGION IV

CSHS Acadian Regional Office
220 West Willow St., Building A
Lafayette, LA 70508
337-262-5616, Ext 106
Acadia, Evangeline, Iberia, Lafayette,
St. Landry, St. Martin, Vermilion

REGION VI

CSHS Central Regional Office
5604 "A" Coliseum Blvd.
Alexandria, LA 71303
318-487-5282
Avoyelles, Catahoula, Concordia, Grant,
LaSalle, Rapides, Vernon, Winn

REGION VIII

CSHS Northeast Regional Office
1650 Desiard Street
Monroe, LA 71201
318-361-7282
Caldwell, E. Carroll, Franklin, Jackson,
Lincoln, Madison, Morehouse, Ouachita,
Richland, Tensas, Union, W. Carroll

CSHS Clinics

Arthritis: juvenile rheumatoid arthritis, scleroderma, lupus

- Regions 2 & 4

Audiology: hearing loss or deafness

- Regions 4, 5, 8,

Cardiology: ventricular septal defect, atrial septal defect, defect of heart valves

- Regions 3, 4, 5, 6, 8

Cleft lip and palate:

- Regions 2, 4, 6, 8

Cystic fibrosis:

- Regions 7

Neurology: seizures, cerebral palsy, stroke, brain injury

- Regions 2, 3, 4, 8, 9

Neurosurgery: hydrocephalus, malformations of the brain, spina bifida

- Regions 2, 3, 4, 5, 8, 9

Ophthalmology: strabismus, amblyopia, cataracts, glaucoma, birth defects of the eye

- Regions 2, 4, 5, 7, 9

Orthopedic: spina bifida, cerebral palsy, scoliosis, club foot, spinal cord injuries

- Regions 2, 3, 4, 5, 6, 8

Otology: hearing loss, birth defects of the ear, frequent ear infections

- Regions 4, 5, 8

Plastic surgery: scars or contractures that limit function or movement

- Regions 2, 4, 6, 8, 9

Scoliosis: curved spine

- Regions 2, 3

Spinal cord: spina bifida, spinal cord injuries

- Regions 2, 4, 8

Urology: birth defects involving the bladder or kidneys, frequent urinary tract infections

- Regions 2, 4, 5, 6

Clinics may change based on when the doctors are available. Call the regional offices listed on page 3 for the most up to date clinic schedules.

Other Resources

For information on conditions not listed here, visit The Family Village. (See page 18.)

Cerebral Palsy

United Cerebral Palsy (UCP) of Baton Rouge

Cerebral Palsy/Developmental Disabilities
UCP/Baton Rouge--McMains Children's Development Center
1805 College Dr.
Baton Rouge, LA 70808
225-923-3420
Fax: 225-922-9316
www.mcmainscdc.org
www.ucp.org/uploads/louisiana_state_resources.pdf

United Cerebral Palsy (UCP) of Greater New Orleans

2200 Veterans Memorial Blvd., Suite 103
Kenner, LA 70062
504-461-4266
Fax: 504-461-9976
www.ucp.org/ucp_local.cfm/79

Cystic Fibrosis

Cystic Fibrosis Foundation: Louisiana Chapter

4621 West Napoleon Ave., Suite 207
Metairie, LA 70001
504-455-5194
800-257-4166
Fax: 504-889-2592
www.cff.org/Chapters/louisiana

Cystic Fibrosis Foundation (National Headquarters)

6931 Arlington Road
Bethesda, MD 20814
800-FIGHT CF (344-4823)

Down Syndrome

National Down Syndrome Society

666 Broadway
New York, NY 10012
800-221-4602
www.ndss.org

Louisiana Office of Public Health Genetics Clinics

Louisiana Office of Public Health genetics clinics provide services such as genetic testing, counseling, education, treatment, and referral for those who have or are at risk for genetic disorders. Private geneticists may offer services in your area. Please consult your physician.

Clinic Locations and Contact Information

<p><u>Region I</u> Hans Andersson, MD T. Narumanchi, MD Tulane Medical Center Human Genetics Program Hayward Genetics Center 1430 Tulane Ave., Ste. 5550 New Orleans, LA 70112 504-588-5229</p> <p>Y. Lacassie, MD Michael Marble, MD Children's Hospital 200 Henry Clay Ave. New Orleans, LA 70118 504-896-9254</p>	<p><u>Region IV</u> Hans Andersson, MD Lafayette Parish Health Unit / CSHS 220 West Willow St. Bldg. A Lafayette, LA 70501 337-262-5616 Ext 136</p> <p><u>Region V</u> Yves Lacassie, MD Calcasieu Parish Health Unit / CSHS 3236 Kirkman St. Lake Charles, LA 70601 337-480-2615</p>
<p><u>Region II</u> T. Narumanchi, MD E.B.R. Parish Health Unit / CSHS 353 N. 12th St. Baton Rouge, LA 70802 225-242-4890</p> <p>Duane Superneau, MD Genetic Services of Louisiana Woman's Hospital 9050 Airline Highway Baton Rouge, LA. 70815 225-231-5381</p>	<p><u>Region VI</u> Susonne Ursin, MD Rapides Parish Health Unit / CSHS 5604-B Coliseum Blvd. Alexandria, LA 71303 318-487-5282 Ext 207</p> <p><u>Region VII</u> Susonne Ursin, MD LSUHSC/Pediatric Specialty/Women's and Children's Center 1501 Kings Highway/PO Box 33932 Shreveport, LA 71130 318-675-6532</p>
<p><u>Region III</u> Michael Marble, MD Lafourche Parish Health Unit / CSHS 2535 Veterans Blvd Thibodaux, LA 70301 985-447-0896</p>	<p><u>Region VIII</u> Susonne Ursin, MD Ouachita Parish Health Unit /CSHS 650 Desiard St. Monroe, LA 71201 318-361-7282</p>
<p><u>Region IX</u> T. Narumanchi, MD Tangipahoa Health Unit/CSHS 15481 West Club Deluxe Rd. Hammond, LA 70403 985-543-4165/4169</p>	

EarlySteps

EarlySteps is Louisiana's Early Intervention System under the Individuals with Disabilities Education Act, Part C. EarlySteps provides services to families with infants and toddlers from birth to three years (36 months).

Eligibility

Children with medical conditions likely to cause disability or developmental delay, or with delays in the following areas, may be eligible:

- Physical development (crawling, walking, seeing, hearing)
- Cognitive development (learning skills or problem solving)
- Social and emotional development (playing with others, showing feelings)
- Adaptive development (feeding, getting dressed)
- Communication (listening, talking, expressing self)



Services

- Assistive technology
- Audiology
- Health Services (family education, assistance with other EarlySteps services only)
- Medical Services (for evaluation only)
- Nutrition Services
- Occupational Therapy Services
- Physical Therapy Services
- Psychological Services
- Service Coordination
- Social Work Services
- Special Instruction
- Speech Language Pathology (including sign language and cued language services)
- Transportation (to and from an EarlySteps service only)
- Translation Interpreter Services (foreign language and sign language)
- Vision Services

If you have or know a child that fits EarlySteps criteria, contact your local Systems Point of Entry. For a listing see page 6.

What is a SPOE?

System Point of Entry, otherwise known as SPOE, is an agency that provides the intake services to families and children with disabilities.

SPOE	Parishes Served	Phone Number
Easter Seals of Louisiana	Orleans, Plaquemines, St. Bernard	Phone: 504-595-3408 Toll Free: 1-877-595-3408 Fax: 504-595-3158
Southeast Louisiana Area Health Education Center	Ascension, East and West Baton Rouge, East and West Feliciana, Iberville, Pointe Coupee	Phone: 225-925-2426 Toll Free: 1-866-925-2426 Fax: 225-925-1370
Southeast Louisiana Health Education Center	Assumption, Lafourche, St. Charles, St. James, St. John, St. Mary, Terrebonne	Phone: 985-447-6550 Toll Free: 1-866-891-9044 Fax: 985-447-6513 or -866-897-9044
First Steps Referral and Consulting LLC	Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, Vermillion	Phone: 337-359-8748 Toll Free: 337-359-8748 Fax: 337-359-8747
First Steps Referral and Consulting LLC	Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis	Phone: 337-359-8748 Toll Free: 1-866-494-8900 Fax: 337-359-8747
Families Helping Families at the Crossroads of Louisiana	Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn	Phone: 318-226-8038 Toll Free: 1-866-676-1695 Fax: 318-425-8295
Families Helping Families at the Crossroads of Louisiana	Bienville, Bossier, Cadod, Claiborne, DeSoto, Natchitoches, Red River, Sabine, Webster	Phone: 318-226-8038 Toll Free: 1-866-676-1695 Fax: 318-425-8295
Easter Seals of Louisiana	Caldwell, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, West and East Carroll	Phone: 318-322-4788 Toll Free: 1-877-322-4788 Fax: 318-322-1549
Southeast Louisiana Area Health Education Center	Livingston, St. Helena, St. Tammany, Tangipahoa, Washington	Phone: 985-429-1252 Toll Free: 1-866-640-0238 Fax: 985-429-1613
Southeast Louisiana Area Health Education Center	Jefferson	Phone: 504-496-0165 Toll Free: 1-866-296-0718 Fax: 504-496-0167

Hospitals Offering Pediatric Services (continued)

Tulane Hospital for Children

1415 Tulane Avenue
New Orleans, LA 70112
504-988-5800
1-800-588-5800
www.tuhc.com

Willis-Knighten Medical Center

2600 Greenwood Road
Shreveport, LA 71103
318-212-4000
Www.wkmc.com/wk

Women & Children's Hospital

4200 Nelson Road
Lake Charles, LA 70605
337-474-6370
www.women-childrens.com

Women's & Children's Hospital

4600 Ambassador Caffery
Lafayette, LA 70508
337-521-9100
www.womens-childrens.com

Women's Hospital (Baton Rouge)

9050 Airline Highway
Baton Rouge, LA 70815
225-927-1300
225-324-8550 (Cleft Lip and Palate Clinic)
www.womans.org

Hospitals Offering Pediatric Services (continued)

LSUHSC-Shreveport/E.A Conway Medical Center-Monroe

4864 Jackson Street
Monroe, LA 71210-1881
318-330-7000
<http://www.eaconway.org>

Ochsner Medical Center for Children

12 locations in Greater New Orleans and Baton Rouge regions
Ambulatory Care Center:
1315 Jefferson Highway
New Orleans, LA 70121
504-842-3900
www.ochsner.org

Our Lady of the Lake Regional Medical Center Children's Hospital

5000 Hennessy Boulevard
Baton Rouge, LA 70808-4398
225-765-8886
www.ololrmc.com

Rapides Regional Medical Center

211 Fourth Street
Alexandria, LA 71301
318-473-3000
www.rapidesregional.com

St. Francis Medical Center

309 Jackson Street
Monroe, LA 71201
318-327-4000
[Www.stfran.com](http://www.stfran.com)

Shriners Hospitals for Children in Shreveport

3100 Samford Avenue
Shreveport, LA 71103
318-222-5704
www.shrinershq.org/Hospitals/Shreveport

Medicaid Waiver Services

The State of Louisiana offers two Medicaid Waiver Programs to individuals with developmental disabilities. These programs are called **Children's Choice** and the **New Opportunities Waiver (NOW)**. Some of the services included in these programs are: case management, personal care respite support, environmental modifications, equipment, and Medicaid. Services are based upon the child's disability, not parental income.

Cash Subsidy is a small monthly supplement for school aged children with severe or profound disabilities who qualify for Special Education through the school system and have an Individualized Education Plan (IEP).

Currently, there is an approximate seven year wait to be evaluated for these services. THEREFORE, YOU SHOULD CALL IMMEDIATELY TO BE PLACED ON THESE WAITING LISTS.

Call your regional Office for Citizens with Developmental Disabilities (OCDD) office listed on page 10 and ask to place your child's name on the **Developmental Disabilities Request for Services Registry** and the **Cash Subsidy Waiting List**. Because the waiting list is long, you should act immediately. Do not delay even if you THINK you may not qualify, do not want the services now, or because you do not understand the services being offered. You may want/need services as your child gets older.



Questions?

Call **BAYOU HEALTH**.
We can help!

Toll-Free Number:
1-855-BAYOU-4U
(1-855-229-6848)

TTY:
1-855-LAMed4Me
(1-855-526-3346)

Call Monday - Friday,
8AM - 5PM, Central Time,
to enroll or talk with a
trained BAYOU HEALTH
agent.

Louisiana has changed Medicaid and LaCHIP to serve you better. The new program is called BAYOU HEALTH. In this Program, you choose a Health Plan and Medicaid the provider.

Amerigroup RealSolutions	1-800-600-4441
Community Health Solutions	1-855-247-5248
LaCare	1-888-756-0004
Louisiana Healthcare Connections	1-866-595-8133
UnitedHealthcare	1-866-675-1607

Medicaid Services (continued)

New Opportunities Waiver (NOW)

What is the NOW?

The New Opportunities Waiver allows services to be provided to an individual with developmental disabilities within a home or community-based setting.

What Services are Provided Under the NOW?

- Individualized and Family Support (IFS) Service (Day/ Night)
- Center-Based Respite
- Community Integration and Development
- Environmental Accessibilities Adaptations
- Specialized Medical Equipment and Supplies as an Extended State Plan Service
- Supported Living
- Substitute Family Care
- Day Habilitation and Transportation for Day Habilitation
- Supported Employment and Transportation for Supported Employment
- Employment Related Training
- Professional Services
- Personal Emergency Response System
- Skilled Nursing Services
- One-Time Transitional Services

How Does My Family Qualify for the NOW?

The child must:

1. Be age 3 years and older and have a developmental disability that manifested prior to age 22.
2. Meet the Louisiana definition for developmentally disabled.
3. Meet financial criteria.

Hospitals Offering Pediatric Services

Please consult your physician for additional hospitals offering pediatric services in your area.

Children's Hospital

200 Henry Clay Avenue
New Orleans, LA 70118
504-899-9511
www.chnola.org

Christus Schumpert Hospital

1 St. Mary Place
Shreveport, LA 71101
318-681-4803
800-494-0015
www.christusschumpert.org

Earl K. Long Medical Center

5825 Airline Highway
Baton Rouge, LA 70805
225-358-1000
www.lsuhs hospitals.org/Hospitals/EKL/EKL.htm

Huey P. Long Medical Center

352 Hospital Boulevard
Pineville, LA 71361
318-448-0811
www.lsuhs hospitals.org/Hospitals/HPL/HPL.htm

Lallie Kemp Regional Medical Center

52579 Highway South
Independence, LA 70443
985-878-9421
www.lsuhs hospitals.org/Hospitals/LK/LK.htm

Leonard J. Chabert Medical Center

1978 Industrial Boulevard
Houma, LA 70363
985-873-2200
www.lsuhs hospitals.org/Hospitals/LJC/default.htm



Medicaid Services (continued)

Family Opportunity Act Medicaid

What is the Family Opportunity Act Medicaid?

The Family Opportunity Act Medicaid provides health coverage to uninsured or underinsured children with disabilities in families with too much income to qualify for Medicaid or LaCHIP.

What Services Are Provided Through the Family Opportunity Act Medicaid?

Enrollees receive the full range of services covered by Louisiana Medicaid:

- Hearing
- Vision
- Dental
- Medical Equipment
- Medical Transportation
- Occupational, Physical and Speech Therapy
- Prescription Drugs
- Rehabilitative Services
- Hospital and Primary Care Physician Visits

How Does My Family Qualify for the Family Opportunity Act Medicaid?

The child must:

1. Be 12 years old or under.
2. Have a physical or mental condition(s) that meets the federal definition for childhood disability.
3. Meet financial criteria.

Applications forms are available:

- Online at www.medicaid.dhh.louisiana.gov.
- By calling the Medicaid office at 1-888-342-6207.
- Through parish Medicaid offices and local Medicaid Application Centers.

Children's Choice Waiver (CC)

What is the Children's Choice Waiver (CC)?

Children's Choice Waiver offers supplemental support to children with developmental disabilities who currently live at home with their families, or who will leave an institution to return home.

Children's Choice is an option offered to children on the Request for Services Registry (RFSR) for the New Opportunity Waiver (NOW), as funding permits.

What Services are Provided Under the CC?

- All medically necessary Medicaid services.
- \$16,660 per year in Children's Choice services.
- Support Coordination (case management)
- Family Support
- Center-Based Respite
- Environmental Accessibility Adaptations
- Family Training

How Does My Family Qualify for the CC?

The child must:

1. Be age birth through age 18 years.
2. Meet ICF/DD level of care for medical and/or psychological criteria. Procedures and requirements for admission to the waiver are the same as for ICF/DD determination.
3. Meet the federal definition for a developmental disability.
4. Meet financial criteria.



OCDD Regional Offices

**For more information on accessing the NOW or the CC,
please contact your local OCDD Regional Office.**

Region 1: New Orleans

1010 Common Street, Suite 505
New Orleans, LA 70112
Phone Number: 504-568-8564
Fax Number: 504-599-0293

Region 3: Thibodaux

690 East 1st Street
Thibodaux, LA 70301
Phone Number: 985-449-4725
Fax Number: 985-449-4761

Region 5: Lake Charles

3501 5th Ave. - Ste C-2
Lake Charles, LA 70607
Phone Number: 337-475-8045
Fax Number: 337-475-8055

Region 7: Shreveport

3018 Old Minden Road, Suite 1211
Bossier City, LA 71112
Phone Number: 318-741-7486
Fax Number: 318-741-7487
Toll free phone: 1-800-862-1409

Region 9: Mandeville

21454 Koop Drive, Suite 2B
Mandeville, LA 70471
Phone Number: 985-871-1352
Fax Number: 985-871-8346

Region 2: Baton Rouge

6554 Florida Blvd., Suite 238
Baton Rouge, LA 70806
Phone Number: 225-925-6286
Fax Number: 225-925-6298

Region 4: Lafayette

214 Jefferson Street Suite 300
Lafayette, LA 70501
Phone Number: 337-262-1612
Fax Number: 337-262-1087

Region 6: Alexandria

1517-B Washington Street
Alexandria, LA 71301
Phone Number: 337-484-2310
Fax Number: 318-487-5968

Region 8: Monroe

122 St. John Street
Room 343
Monroe, LA 71201
Phone Number: 318-362-3396
Fax Number: 318-362-4611

Region 10: Metairie

3300 W. Esplanade Avenue
Metairie, LA 70002
Phone Number: 504-838-5357
Fax Number: 504-838-5400

Medicaid Services (continued)

Note: Individuals who are Medicaid eligible can now receive Personal Care Services in their homes without being in one of the waiver service programs.

Early Periodic Screening and Diagnostic Testing (EPSDT)

Personal Care Services

Eligibility

All Medicaid recipients 0 to 21 **not** receiving Individual Family Support waiver services. However, once a recipient receiving Individual Family Support waiver services has exhausted those services they are then eligible for EPSDT Personal Care Services.

Services

- Basic personal care (toileting & grooming activities)
- Assistance with bladder and/or bowel requirements or problems
- Assistance with eating and food preparation
- Performance of some household chores, only for the recipient
- Accompanying, not transporting, recipient to medical appointments

EPSDT Personal Care Services does **NOT** cover any medical tasks such as medication administration, tracheostomy care, tube feedings or catheters.

Additional Medicaid Services

Support Coordination is available to children and youth with disabilities. Call 1-800-364-7828 for more information.

The following benefits are available to all Medicaid eligible children and youth under the age of 21 who have a medical need:

- Mental Health and Rehabilitation Services
- Psychological and Behavioral Services
- EPSDT/ KIDMED Exams and Checkups
- Extended Skilled Nursing Services
- Physical Therapy, Occupational Therapy, Speech Therapy, Audiology Services and Psychological Evaluation and Treatment
- Medical Equipment and Supplies
- Transportation

For more information, call KIDMED at 1-877-455-9955.